

The Fitness Studio of Orlando

6700 Conroy Rd., Ste 235
Orlando, FL 32835
407-532-6600 phone
407-532-6320 fax

◆ Membership Policies ◆

Name:

How did you find us?

Emergency Contact:	Phone:
Relation:	

The following policies will help us to give you the best possible service. We want you to enjoy the Studio and get the most out of each visit. Please help with the following:

Appointment Policies

1. All cancellations must be made 24 hours in advance. If you fail to cancel your appointment, or do not show, you will be charged for the session.
2. In order to reserve an appointment, all appointments are prepaid at time of scheduling.
3. Please notify your trainer or a staff member if you are experiencing any difficulty with your program.
4. If more than two sessions are missed without sufficient notice, your trainer has the right to give your time slot to a new client.
5. We encourage you to use all sessions purchased within one month. All sessions and packages purchased expire in 90 days.
6. Fees and payments are non-refundable.
7. Appointments will not be extended and will end on time even for clients arriving late.
8. By signing this form, I am expressing a sincere commitment to my fitness program in order to achieve my goals.

Group Class Policies

1. Please arrive on time for each class. If you miss the warm-up, you are increasing your chance of injury, and this is an interruption to other participants in the class. Please do not enter a class more than 10 minutes late.
2. You are welcome to bring your own mat and towel, but the Studio will provide mats and towels if needed.
3. Please be courteous of other participants and refrain from lengthy conversation in class. Pilates and Yoga classes require a mind-body connection that is best received in a serene atmosphere.
4. If you reserve a spot in a class and miss three or more times, your slot can be given to another participant if the reserved spots are full.
5. Please keep cell phones off during class.
6. All classes purchased expire at the end of each month.
7. Fees and payments are non-refundable.

Provisions

1. a. There is a penalty-free cancellation of this contract within 3 days, exclusive of holidays and weekends, of its making, upon the mailing or delivery of written notice to The Fitness Studio of Orlando, and refund upon such notice of all monies paid under the contract, except that the fitness studio may retain an amount computed by dividing the number of occasions studio services are to be rendered into the total contract price and multiplying the result by the number of complete days that have passed since the making of the contract or, if appropriate, by the number of occasions that the fitness studio services have been rendered. A refund shall be issued within 30 days after receipt of the notice of cancellation made within the 3-day provision. After 3 days, all payments are final.

b. There will be a cancellation and refund of the contract if the fitness studio goes out of business, or moves its facilities more than five (5) miles from the business location designated in such contract and fails to provide, within 30 days, a facility of equal quality located within five (5) driving miles of the fitness studio at no additional cost to the buyer.

c. Notice of intent to cancel by the buyer shall be given in writing to The Fitness Studio of Orlando. Such a notice of cancellation from the consumer shall also terminate automatically the consumer's obligation to any entity to whom the fitness studio has subrogated or assigned the consumer's contract. If The Fitness Studio of Orlando wishes to enforce such contract after receipt of such showing, it may request the Department of Consumer Services to determine the sufficiency of the showing.

d. If the Department of Consumer Services determines that a refund is due the buyer, the refund shall be an amount computed by dividing the contract price by the number of weeks in the contract term and multiplying the result by the number of weeks remaining in the contract term. The business location of a health studio shall not be deemed out of business when temporarily closed for repair and renovation of the premises:

1. Upon sale, for not more than 14 consecutive days; or
2. During ownership, for not more than seven (7) consecutive days and not more than two (2) periods of seven (7) consecutive days in any calendar year.

e. Contact the Department of Consumer Services for information within 60 days should the health studio go out of business.

f. The initial contract will not be for a period in excess of 1 month. Renewal contracts may not be executed and the fee therefore paid until preceding contract expires.

g. If the fitness studio decides to require a buyer to furnish identification upon entry to the facility to use the services of the fitness studio, the studio will provide the buyer with the means of such identification.

2. The contract will be cancelled if the buyer dies or becomes physically unable to avail himself of a substantial portion of those services which he used from the commencement of the contract until the time of disability, with refund of funds paid or accepted in payment of the contract in an amount computed by dividing the contract price by the number of weeks remaining in the contract term. The contract may require a buyer or the buyer's estate seeking relief under this paragraph to provide proof of disability or death. A physical disability sufficient to warrant cancellation of the contract by the buyer shall be established if the buyer furnishes to the fitness studio a certification of such disability by a physician licensed under Chapter 458, 459, 460 or Chapter 461 provided the diagnosis or treatment is within the physician's scope of practice.
3. **SHOULD YOU (THE BUYER) CHOOSE TO PAY FOR MORE THAN ONE (1) MONTH OF THIS AGREEMENT IN ADVANCE, BE AWARE THAT YOU ARE PAYING FOR FUTURE SERVICES AND MAY BE RISKING LOSS OF YOUR MONEY IN THE EVENT THIS HEALTH STUDIO AND/OR THIS BUSINESS LOCATION CEASES TO OPERATE. THIS HEALTH STUDIO IS NOT REQUIRED BY FLORIDA LAW TO PROVIDE ANY SECURITY, AND THERE MAY NOT BE OTHER PROTECTIONS PROVIDED TO YOU SHOULD YOU CHOOSE TO PAY IN ADVANCE.**
4. The Fitness Studio of Orlando is registered with the State of Florida as a Health Studio. Registration No. HS4941.

Client Signature: _____

Date: _____

Witness: _____